

1.0 PURPOSE

To define the Policy to be followed in relation to the Quality Management System and ISO 9001:2015.

2.0 APPLICATION

This procedure will be operated by all members of staff.

3.0 REFERENCES

4.0 QUALITY POLICY

Management is conscious of the need to;

Achieve, sustain and improve the Quality of the product/service provided in a manner that will continually meet the stated need of customers in a cost effective way.

Provide a documented assurance to customer's that the intended level of service will be, is being and has been achieved in accordance with statutory and regulatory requirements.

Establish and maintain a commitment to continual improvement in Quality Performance, Objectives and Targets that complies with relevant legislation and other requirements.

To achieve these objectives the management team has decided to implement a Quality System conforming to ISO 9001:2015. Conformance with the procedures referenced in the Quality Management System shall be mandatory. Quality objectives shall be established and reviewed at the management review meetings.

Whilst Senior Management retain overall responsibility for Quality, all employees are responsible for ensuring that best practice is implemented at all times and for complying with the requirements of the Integrated Management System.

This policy will be subject to regular review in order to ensure that it continues to reflect the requirements of the Organization.

Signed.....

Date.....04/07/2023

(Managing Director)